



Dead Body Transport Permission

Moi Services Website
User Manual



1. Access to the Service:

Select **Dead Body Transport Permission** service from policing services list then click on **Start Service** button.

The screenshot displays the E-Services portal of the United Arab Emirates Ministry of Interior. The top navigation bar includes 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES'. The main content area is divided into 'Policing Services' and 'Other Services'. Under 'Policing Services', there are three notification cards for 'File Criminal Reports' and 'File Financial Reports'. Below these, a search bar is present. The 'POLICING SERVICES' section is further divided into tabs: 'Traffic Services', 'Certificate Services', 'CID Fines', 'Financial Cases', 'Smart Incidents', 'Other Services' (highlighted with a red box), and 'Public Services'. Under the 'Other Services' tab, the 'Dead Body Transport Permission' service is highlighted with a red box, and the 'Start Service' button is visible. The 'Policing Services' tab is also highlighted with a red box in the left sidebar.



6. Service Steps:

1. To apply for new permit click on **new request** button shown in the attached photo.

Dead Body Transport Permission

Service Description

In this service, you can request to issue a dead body transfer permit and follow-up on previous submitted requests.

New Request

Permit Info.

Application Number

220180263705

Application Date

13/01/2022

Status

Entered

Death Person Unified ID

123456789

Dead Person Name

WILLEM JASON MCLAREN

Death person MOH ID

123456789

From Emirate

Abu Dhabi

To Emirate

Sharjah

Unit

Security Affairs Section

Email Address

ghadah@q-pros.com

Mobile Number

0565914014

Submitted By

RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI

Next Step

إستكمال الطلب وإرساله

Edit

Permit Info.

Application Number

220128573701

Application Date

09/01/2022

Status

Entered

Death Person Unified ID

123456

Dead Person Name

ونيمه احمد شيقه

Death person MOH ID

123456

From Emirate

Abu Dhabi

To Emirate

Unit

قسم شؤون التحقيق

Email Address

ghadah@q-pros.com

Mobile Number

0565914014

Submitted By

RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI

Next Step

إستكمال الطلب وإرساله

Edit

Page 3 of 6

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2. Add required application information then click on **Next** button.

Service Description

In this service, you can issue dead body transfer permit.

Progress Percentage

25%

Name **MOHAMMAD MARUF ELSAYED** Unified ID **14325912**

Applications Inquiry

Application Info. Attachments Application Status

Step: Application Info.

Mobile Number*

ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Email*

ex. email@email.com

Death Person Unified ID*

Only numbers are allowed

Death Person MOH ID*

Only numbers are allowed

From Emirate*

Unit*

To Emirate*

Next

3. A confirmation message will appear,click on **YES** button to confirm submitting your application.

Confirmation

Are you sure you want to submit this application?

NO **YES**



4. Upload the death certificate, then click on **next** button

The screenshot shows a web interface with three tabs: 'Application Info.', 'Attachments', and 'Application Status'. The 'Attachments' tab is active. Below the tabs, it says 'Step: Attachments'. There is a dashed box containing a camera icon and the text 'Image should be less than 2048 KB (2 MB) in size and of JPG/JPEG/PNG types only.' Below this is another dashed box containing a camera icon, the text 'Death Certificate *', and an 'Upload' button. At the bottom right, there is a 'Next' button.

5. Your application number will be displayed, you can use it to track your application status

The screenshot shows a web interface with three tabs: 'Application Info.', 'Attachments', and 'Tracking Info.'. The 'Tracking Info.' tab is active. Below the tabs, it says 'Step: Online Payment'. There is a box with the text 'No fees required for this service' and an exclamation mark icon. Below this is a box with the text 'Application Number 202006000062', which is highlighted with a red border. At the bottom, there is a box with the text 'This Application number is for tracking your application, You will be notified with any updates. For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae' and an exclamation mark icon.



6. Add your rating of the service through the customer pulse survey screens shown below.

This screenshot shows the first screen of the 'Customer Pulse Survey'. At the top left is the United Arab Emirates emblem. At the top right is the 'نابض المتعامل' (Customer Pulse) logo and a close button (X). Below the logo is a language selector showing 'English' with a dropdown arrow. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a 7-point star rating scale. The first star is selected. Below the stars are the labels 'Extremely Dissatisfied' and 'Extremely Satisfied'. At the bottom center is a 'Next' button.

This screenshot shows the second screen of the 'Customer Pulse Survey'. At the top right is a language selector showing 'English' with a dropdown arrow. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a large text input area. Below the input area is a character count: '2000 characters left'. Below the character count is a prompt: 'Kindly provide your mobile number or Email for follow up'. Below the prompt is a text input field. At the bottom are two buttons: 'Previous' and 'Submit'.